



RIKKARDO L TOBING

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Jakarta, Indonesia

Rikkardo is a highly skilled Data & Tech Support Executive and Web Developer with proven expertise in IT troubleshooting, system optimization, and modern web technologies including HTML, CSS, JavaScript, and SQL. He is proficient in WordPress, Git, MySQL, and cloud platforms, delivering secure and scalable digital solutions. Known for adaptability and strong problem-solving abilities.

Rikkardo thrives in dynamic environments while maintaining exceptional performance under pressure. He possesses knowledge of ITIL best practices and leverages Google Analytics for data-driven decision-making. Committed to continuous learning and innovation, Rikkardo focuses on utilizing technology to enhance productivity and efficiency, driving impactful solutions that support organizational growth

Work Experiences

Informa Markets Asia - Jakarta, Indonesia

July 2024 - Present

Data and Tech Support

Informa Markets Asia is a leading organizer of international B2B trade exhibitions and events, creating platforms that connect industries, foster innovation, and drive business growth.

- Experienced Data & Tech Support Specialist with a strong background in troubleshooting and technical assistance.
- Skilled in data analysis, system optimization, and ensuring operational efficiency.
- Proficient in diagnosing and resolving complex technical issues across multiple platforms.
- Adept at collaborating with cross-functional teams to deliver timely and effective solutions.
- Strong problem-solving abilities, attention to detail, and commitment to high service standards.
- Familiar with modern tools and technologies to support business processes and improve user experience.

Pamerindo Indoensia - Jakarta, Indonesia

Oct 2023 - Present

Web Development

Organized and managed international B2B exhibitions, ensuring smooth operations and high-quality event delivery. Coordinated with global partners and stakeholders to optimize event outcomes and enhance participant engagement.

- Managed website content, CMS updates, and system optimization for Pamerindo Indonesia's main and event websites.
- Oversaw seven major event platforms serving 100,000+ visitors and 7,000+ exhibitors, ensuring high availability and performance optimization.
- Improved site load speed by 30%, enhanced UI/UX design, and implemented responsive web solutions.
- Developed and launched new websites for Lab Indonesia, Lab Vietnam, and Cosmobeauté Indonesia, expanding digital presence across Southeast Asia.
- Executed website redesigns, system upgrades, and scalable architecture for key event sites using modern web technologies.

Education Level

Universitas Gunadarma - Depok, Indonesia

Apr 2023 - Feb 2024

Degree in System Computer, 3.78/4.00

- Gunadarma University Computer Systems Undergraduate Full Scholarship Recipient.
- Leading computer system classes and taking attendance for computer system students.
- Thesis : Traveling Violation Detection System In Basketball Matches With Deep Learning Method Based On Yolov8 Algorithm.

Universitas Gunadarma - Depok, Indonesia

Sep 2019 - Aug 2022

Diploma in Computer Engineering, 3.77/4.00

- Recipient of Full Education Scholarship D3 Computer Engineering Gunadarma University
- Won 3rd place in the Gunadarma Theme Poetry Musicalization Competition.
- Elected to be the Head of Computer Engineering Student Association of Gunadarma University.
- Led webinars with a total of 345 participants from various backgrounds, including students and the general public.
- Final Project : Design Of A Housing Access Control System Using Fingerprint Sensor Biometric Features Based On Esp8266 Microcontroller And Internet Of Things.

Organisational Experience

Himatekkom Gunadarma - Jakarta, Indonesia

Aug 2021 - Aug 2022

Chairman

- Plan and Organize Meetings and Events for Himatekkom members.
- Collaborate with other student organizations and alumni to develop joint initiatives.
- Manage the organization's finances and budget.
- Communicate with lecturers and administrators to ensure that Himatekkom is in line with departmental goals and objectives.
- Represent Himatekkom at university events and functions.
- Develop and maintain relationships with sponsors and partners.
- Promote Himatekkom to potential members and stakeholders.
- Led a webinar with a total of 345 participants from various backgrounds, including students and the general public.

Skills, Achievements & Other Experience

- **Hard Skills:** Python | PHP | ReactJS | Laravel | Flutter | CSS | NodeJS | Wordpress | Arduino | Microsoft Office | Adobe Photoshop | Adobe Premiere | Adobe Illustrator | CorelDRAW | UI/UX Design | Cisco | Mikrotik | Fortinet | ServiceNow | EMS | IIRIS | Qontak | Mekari | Xendit | Azure | Operating Systems: Windows | Linux | macOS
- **Soft Skills:** Public Speaking | Critical Thinking | Project Management | Communication | Leadership
- **Achievements:** Fortinet Cybersecurity NSE 1 & NSE 2 | Fortinet Certified Fundamentals in Cybersecurity | BNSP 2022 – Junior Computer Network Technician | Computer-Based TOEFL (Score: 513) | Landing Page Builder – PT Atrhadis Idea Nusantara | ServiceNow Fundamentals | Azure Fundamentals